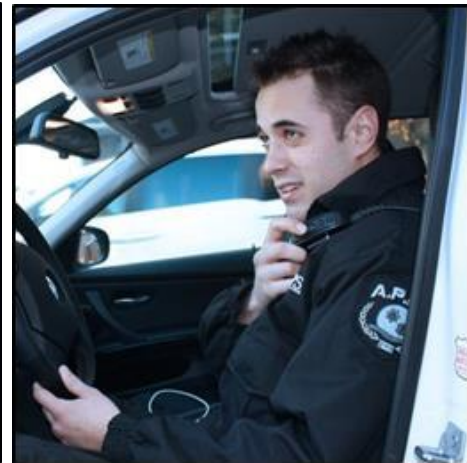




PROFESSIONAL SECURITY
KNOWLEDGE NETWORK

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PSKN Course Catalogue



www.pskn.ca



lee.gauthier@pskn.ca



1.888.660.7786



CPKN Courses



The following courses from the Canadian Police Knowledge Network (CPKN) are made available to Private Security exclusively through PSKN.

2SLGBTQ+

\$25.00

In this introductory course, you will be presented with an overview of the history of 2SLGBTQ+ rights in Canada. You will learn terminology and vocabulary connected with 2SLGBTQ+ identities. Content in this course intends to build upon your understanding of diversity, the importance of respect for all people, and how to demonstrate inclusion and respect and dignity for all people no matter their identity.

Active Shooter / Armed Awareness Training

\$25.00

Active shooter events are unpredictable and can happen anywhere. This course will help you to develop a survivor mindset and assess your situation and make a quick decision related to active shooter.

Assessing and Interpreting Dog Behaviors

\$25.00

Every day during the course of their duties, police, first responders, and other frontline public safety workers encounter unknown and potentially aggressive dogs. In these situations, the ability to assess and interpret an animal's behavior and body language will contribute to safe, successful, and humane encounters. *Assessing and Interpreting Dog Behaviors* provides knowledge about how to interpret and assess dog behaviors and provides tactics to diffuse potential risks.

Autism Spectrum Disorder

\$25.00

This *Autism Spectrum Disorder* course will outline some of the indicators that a first responder can recognize as indicative to an individual with autism, as well as some strategies and recommendations that may help first responders adapt or modify their approach to better support the individual with ASD in an emergency situation.

Canadian Credible Leadership Series

\$500.00

Canadian Credible Leadership (CCL) is the only fully online (self-directed), evidence-based, and field-tested Canadian police and public safety leadership program. CCL is applicable to public safety officers, government employees, and investigators at any stage in their career (from hire to retire) recognizing that every employee is a leader.





Cannabis (Marijuana) Legislation: Impact on Workplace Safety

\$50.00

This course serves as an important due diligence resource for all members of any organization, and is delivered in five modules: Cannabis (Marijuana) User and Workplace Safety Considerations; Identifying and Addressing Safety Hazards; Workplace Responsibilities: Rights, Obligations and Accommodation; Marijuana and Workplace; Safety Best Practices; and, Reasonable Suspicion.

CannED -Cannabis Education for Employers and Employees

\$56.00

CannEd is designed to provide an understanding of Canadian cannabis laws and an understanding of cannabis in the context of the workplace including accommodation requirements by employers, disclosure requirements by employees, best practices on how to discuss suspected impairment and regulations about drug testing at work in Canada.

CNIB Emergency Intervenor Services Program

\$25.00

The *CNIB Emergency Intervenor Services Program* course will help demonstrate how CNIB's Emergency Intervenor Service works and how First Responders can assist someone who is deafblind. In addition to general program information, this course provides awareness videos specifically designed for police, EMS, and hospital personnel as well as a series of sighted guide techniques videos.

Crime Prevention Through Environmental Design (CPTED)

\$25.00

This course is an introduction to Crime Prevention Through Environmental Design (CPTED) and will familiarize you with the concepts, principles and practices of CPTED.

Crisis Intervention and De-escalation

\$25.00

Originally designed for police officers, the Crisis Intervention and De-escalation course will also provide security professionals with crisis intervention and de-escalation (CID) techniques to effectively de-escalate crisis situations, including incidents involving intervention in a mental health crisis. The course will introduce a four-phase CID model and a number of accompanying techniques designed to accomplish this goal.

Critical Incident Stress Management

\$25.00

Critical Incident Stress Management is an introductory level course that instructs learners on how to recognize the effects of critical incident stress and provides techniques that can be applied to minimize the impact of an event. It explains the potential outcomes of critical incident stress, identifies potential administrative or personnel problems that may be created by critical incident stress reactions, and initiates a discussion of responses to critical incident stress.





Cultural Awareness and Humility

\$50.00

This course is designed to increase knowledge, enhance self-awareness and strengthen the skills of police and public safety professionals employees who work both directly and indirectly with different cultures. This course introduces the concept of 'cultural humility' and the fact that learning about different cultures and values can be a life-long undertaking. The immeasurable benefit that comes from valuing other perspectives and ideas is also emphasized. The purpose of this course is to further develop individual competencies and promote positive partnerships.

Customer Service in a Police Environment

\$25.00

Customer Service in the Police Environment is designed to help learners identify customers and their needs, to understand why customers complain, and to be able to use this knowledge to communicate effectively. This course will also help learners deal with difficult customers and to provide service in a professional, positive manner.

De-Escalating Confrontations Over Masks

\$25.00

This course will prepare you to deal with mask-refusing customers by teaching core principles and strategies to employ during difficult situations.

Deception Detection for the Frontline Officer

\$25.00

This course covers various aspects of detecting deception, including body language and how it can differ between cultures as well as genders. This can help you build rapport with various groups and know specifics of deception within these groups.

Effective Communication

\$25.00

The ability to communicate effectively is critical to success in the workplace. At work, the people we communicate with may include managers, colleagues, subordinates, customers, suppliers, and the general public, to name a few. In addition, effective communication improves job performance and enhances our day-to-day contact with others. In this course, you will focus on three components of effective communication: listening well, expressing ourselves through talking, and being assertive.

Epilepsy and Seizure Response Training for Police Officers

\$25.00

About 1 in 100 people have epilepsy. When most people think of epilepsy or seizures, they think of someone falling to the ground and shaking. That is one of many types of seizures. Some seizures can be mistaken for day dreaming, intoxication, or belligerence. Knowing how to identify different types of seizures and how to respond appropriately will help de-escalate a situation.





Excited Delirium Syndrome (ExDS)

\$25.00

This course is designed to increase officer awareness about signs and symptoms of ExDS and explores the factors and issues that must be considered when responding to, or managing, an ExDS incident. pressure, blood sugar, fatigue management, and cholesterol. This course will also provide learners with practical tips and suggestions for living a heart healthy lifestyle.

Honour Based Violence and Forced Marriage

\$25.00

Honour Based Violence and Forced Marriage will provide an introductory understanding of the issues surrounding honour based violence and forced marriage and improve awareness of investigational considerations.

Introduction to Criminal Intelligence

\$50.00

Introduction to Criminal Intelligence focuses on each element of the intelligence process and how those elements contribute to the development of criminal intelligence. This course will examine how criminal intelligence is produced and will enable learners to identify the role they play in the process within their own agency and in the broader intelligence community in Canada.

Investigating Serious Injuries and Fatalities in the Workplace

Free

As a result of the Westray mining disaster that killed 26 workers in 1992, the *Criminal Code* was amended in 2004, updating the rules for imposing criminal liability on corporations and clarifying the duties of employers to ensure a safe workplace. It is of critical importance for police to investigate serious injuries and fatalities in the workplace in the same manner that we investigate any other potential crime scene to determine if criminality is present.

Items of Religious Significance – Hindu Religion

\$25.00

Items of Religious Significance: Hindu Religion will enhance officer awareness about the Hindu religion and the items associated with that faith. In addition to reviewing articles of faith, this course will address Hindu religious festivals, places of worship, the status of women, and the protocols that officers should observe to ensure that police officers can deal with members of the Hindu community appropriately and with respect.

Items of Religious Significance: Religion of Islam

\$25.00

Items of Religious Significance: Religion of Islam will enhance officer awareness about the Islamic faith and the various practices, places, and items of significance associated with that faith. In addition to reviewing the significance of articles such as clothing, head coverings, prayer rugs and prayer beads and how they should be handled when encountered, this course explores gender issues, sacred spaces and considers specific issues such as supporting victims of sexual violence.





Items of Religious Significance: Sikh Religion

\$25.00

Items of Religious Significance: Sikh Religion will enhance officer awareness about the Sikh religion and the items associated with that faith. In addition to reviewing the five K's (the Kesh, Kanga, Kara, Kachera, and the Kirpan) and how each of those items should be handled when encountered, this course will explore the role of women in the Sikh faith and the protocols that should be observed when entering a place of worship.

Let's talk about Racism

\$25.00

This course focuses on building the awareness of learner's about a greater dialogue around systemic racism that plagues our systems and institutions, and how to become involved in that dialogue. The goal is to have learners informatively engage with their peers or organizations about how systemic racism is real, identifiable, and how we can effect change.

Mental Health Self -Awareness for First Responders

Free

The *Mental Health Self-awareness for First Responders* course will help you to recognize someone who may be at risk of suicide and direct them to appropriate resources, to minimize your own risks, and to support yourself and those around you in a career that involves increased exposure to demanding situations.

Naloxone Nasal Spray Administration

Free

Naloxone Nasal Spray Administration will help frontline personnel understand how to respond to individuals suffering from an apparent opioid overdose following exposure and how to properly administer the naloxone nasal spray. This course describes the symptoms and signs of opioid exposure, how to respond, the steps required prior to administering naloxone (i.e. the need to perform CPR, the personal protective equipment required, etc.), how to appropriately administer the naloxone, and the side effects and mitigation strategies.

Note Taking

\$25.00

Note Taking reviews the legal expectations with regard to note taking and describes how a systematic approach to note taking will ensure the completeness and integrity of an officer's notebook. It also provides guidelines for effective note taking, including preparation at the beginning of a shift, preparing to give testimony, and techniques to improve note taking.

Organized Retail Crime

\$25.00

Organized retail crime (ORC) is an issue that affects business, the public and law enforcement in a variety of ways. To create consistent messaging for internal and external partners, the Organized Retail Crime Team has developed an eLearning course for front line officers and support services to police.





Police Service Excellence

\$25.00

Good policing requires the public's confidence. This confidence must be earned day-by-day by each and every police officer. A trusting relationship between the public and the police must be based on professionalism and respect.

Preventing Officer -involved Collisions

\$25.00

Preventing Officer-involved Collisions is designed to engage frontline officers in a new level of awareness. Focusing on risk management techniques, human factors, managing distractions, and improving self-awareness, this course will help officers improve their ability to make good decisions while driving.

Professionalism and Ethics in Policing

\$25.00

Professionalism and Ethics in Policing is designed to instruct students what can and should be done when facing ethical dilemmas. The values taught by this course are values espoused by every police leader in Canada and police services will look for these qualities in their officers.

Recognition of Emotionally Disturbed Persons

\$50.00

Recognition of Emotionally Disturbed Persons will review the broad categories of EDPs and provide recommended response strategies and approaches to deal with individuals in crisis. It is designed to build first responders' confidence in dealing with EDPs they encounter in the field.

Report Writing

\$25.00

Report Writing instructs on how to communicate information in a logical, concise, and accurate manner. In addition to exploring the importance of reports in investigative and judicial processes, it also examines strategies to improve the quality of writing skills, including grammar and report structure.

Risk Effective Decision Making

\$25.00

By exploring current case law that addresses the expectations and liability faced by investigators and reviewing accepted decision making practices, the *Risk Effective Decision Making* course helps learners understand of the nature of investigative risk and to apply a standardized model for making and defending risk effective investigative decisions.





Scenario Based Mental Health & De-escalation Training

\$50.00

Police and protective service officers often find themselves in situations where they are responding to an individual who is, or appears to be, mentally ill. These interactions often lack understanding between both parties, making it more challenging to produce positive outcomes. This course engages learners at critical decision points to demonstrate how responses and behaviours can defuse an interaction, improve a subject's cooperation, and decrease the need for force.

Security and Ethics

\$25.00

Security and Ethics explores the complexities surrounding ethical decisions and dilemmas. Focusing on ways to avoid improper and unethical conduct, this course helps security professionals ensure their behaviour, judgment, and decisions are appropriate in their day to day duties.

Succeed as a Supervisor

\$25.00

Developed by VuBiz, this course details the most important elements of effective supervision, with attention to both people and organizational skills. Using a variety of learning tools, this course will help you to make the most of your work group's talents.

Using a Trauma-Informed Approach

\$50.00

The Using a Trauma-Informed Approach course will introduce the concept of trauma, the different range of reactions to trauma, and conducting investigations using a trauma-informed approach. We will examine trauma, its impacts, and the potential challenges you may face when interacting with victims of trauma.

Victim Rights in Canada

Free

Specifically designed for Canadian Police and other appropriate public safety personnel, the *Victim Rights in Canada* course will educate frontline officers about the *Canadian Victims Bill of Rights* and will inform on the rights of victims of crime while an offence is being investigated. It will also provide information on how frontline officers can support victims of crime.

WHMIS 2015

\$25.00

WHMIS 2015 provides the essential information, including the GHS, needed for a comprehensive workplace Occupational Health and Safety program for workers in low risk occupations. This course also addresses OH&S policies and procedures, including the responsibilities of employers and workers engaged in a Joint Health and Safety Committee.

